

Mohammed Ali Hassan



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PROFESSIONAL SUMMARY

Experienced Branch Manager with over 7 years of expertise in Remittance, Foreign exchange operations, and banking services across Oman and Kuwait. Proven leadership in branch administration, regulatory compliance (AML/KYC), cash management, fraud prevention, and team supervision. Strong background in customer relationship management and operational risk control within high- volume financial environments.

CORE COMPETENCIES

- Remittance (Individual and Corporate)
- Foreign Exchange
- AML / KYC Compliance
- Cash Management & Vault Control
- Branch Operations & Administration
- Team Leadership & Staff Training
- Transaction Monitoring & Reporting
- Fraud Detection & Risk Prevention
- Customer Service & Sales Target Achievement.

PROFESSIONAL EXPERIENCE

First Exchange LLC – Oman Branch Manager | March 2025 – Present

- Lead and supervise branch staff to ensure smooth daily operations.
- Ensure strict compliance with AML, KYC, and company regulatory policies.
- Monitor daily foreign exchange and remittance transactions.
- Manage vault cash, FX stock levels, and ensure accurate reconciliation.
- Identify and report suspicious transactions or fraud attempts.
- Drive branch sales targets and promote company products and services.
- Handle escalated customer complaints and maintain high service standards.
- Ensure security of cash and valuables at all times.

Al Muzaini Exchange – Kuwait
Branch Manager | Nov 2021 – Oct 2024

- Managed full branch operations including FX, remittance, and cash control.
- Supervised and trained tellers and operational staff.
- Ensured compliance with Central Bank regulations and AML policies.
- Conducted transaction monitoring and risk reporting.
- Achieved branch revenue and performance targets.

Head Teller / Teller | Jan 2019 – Oct 2021

- Processed high-volume remittance and foreign exchange transactions.
- Maintained accurate cash balancing and reconciliation.
- Verified customer documentation in line with KYC requirements.
- Provided excellent customer service in a fast-paced environment.

EARLIER EXPERIENCE

TRIMAX IT Infrastructure – Network Engineer (2018)
Karnataka Zakat Charitable Trust – Office Assistant (2017)
Suryam Group – Data Entry Operator (2013–2016).

EDUCATION

Bachelor of Computer Applications (BCA)
Anand Degree College, Raichur, India.

CERTIFICATIONS

Diploma in Hardware and Networking – IIHT Raichur.

LANGUAGES

English, Arabic, Hindi/Urdu, Kannada.